



MARK WEST UNION SCHOOL DISTRICT

305 Mark West Springs Road, Santa Rosa, CA 95404-1101
District Office (707) 524-2970
Business Office (707) 524-2977 ♦ Fax (707) 524-2976
Ronald Calloway, Superintendent
rcalloway@mwusd.org

Board of Trustees:
Sara Azat
Brian Burke
Victor McKnight
Gary Saal
Brad Sherwood

Assistant Superintendent of Educational Services:
Rachel Valenzuela
Associate Superintendent of Business:
Regina Cuculich

FAQs for MWUSD Parents March 24, 2020

Q: How do I talk to my child about the Coronavirus?

A: The following resources could be helpful:

- [Coronavirus](#), a short video from BrainPOP provides information about the coronavirus.
- [Talking to Children about Covid 19](#) is a parent resource created by the National Association of School Psychologists.
- [Coronavirus Social Story \(PDF Version\)](#), a coronavirus social story to help kids understand why schools are closed.

Q: My child receives a school meal. Where can my child continue to get lunch?

A: Santa Rosa City Schools has graciously agreed to include our students in the meal program. Beginning Monday, students eligible for free and reduced priced lunches may get a drive-through/carry out lunch from 11:30-1:00 PM beginning Monday 3/23 from any of the following locations. The students must be present to collect the lunch and have some sort of proof of address, such as a PGE bill.

Lewis Education Center--2230 Lomitas Ave
Piner High School--1700 Fulton Rd

Q: What if I did not receive my student's work packets?

A: There may be several reasons for this. The postal service may be processing some of the packets for delivery. Also, we may not have your current address on our school records. Please contact Alicia Mills at amills@mwusd.org if you have any questions.

Q: What should I do if my child needs help with their packet or an online learning resource?

A: Please email your classroom teacher or site principal.

Mark West Elementary School
Tracy Lavin-Kendall, Principal
4600 Lavell Road
Santa Rosa, CA 95403

San Miguel Charter Elementary
Patrick Eagle, Principal
5350 Faught Road
Santa Rosa, CA 95403

John B. Riebli Charter Elementary
Emily Todd, Principal
315 Mark West Springs Road
Santa Rosa, CA 95404

Mark West Charter School
Michelle Franci, Principal
4600 Lavell Road
Santa Rosa, CA 95403



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Q: Is there a contact person for Spanish speaking parents or parents that speak another language besides English?

A: At this time, we have the following Spanish-speaking resources available:

Mark West Elementary - Kathy Stryker, office manager
Available 7:45am-3:45pm, Monday-Friday
Contact kstryker@mwusd.org
Dan Batt, EL para educator
Available 8:30-3:30, Monday-Friday
Contact dbatt@mwusd.org

Riebli Elementary - Carol Contreras, EL para educator
Available 8:30-11:30am, Monday-Friday
Contact ccontreras@mwusd.org

San Miguel Elementary - Sue Madura, office manager
Available 7:45am-3:45pm, Monday-Friday
Contact smadura@mwusd.org
Carmen DeLoza, EL para educator
Available 8:30-11:30, Monday-Friday
Contact cdeLoza@mwusd.org

Mark West Charter and District Office
Rachel Valenzuela, Assistant Supt. of Ed. Services
Available 8:00-5:00, Monday-Friday
Contact rvalenzuela@mwusd.org

If you as a parent do not have access to email, please call 524-2970 and leave a message.

Q: What kinds of resources and support will be available to me, as a parent, to help my child continue learning during the school closure?

A: We are currently gathering and creating online resources that your child's teacher will be able to share with you. The District is providing Professional Development for staff to support this shift to providing distance learning opportunities. This will be a process and will evolve with time. We appreciate your patience as we begin this new adventure! Please reach out to your child's teacher with any questions.



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Q: How can I help my child stay connected with their teacher

A: First direct line is through teacher email. If you are unable to contact your teacher through email, please contact your principal:

Patrick Eagle, principal San Miguel Elementary peagle@mwusd.org
Emily Todd, principal Riebli Elementary etodd@mwusd.org,
Tracy Kendall, principal Mark West Elementary tkendall@mwusd.org
Michelle Franci, Principal Mark West Charter School mfranci@mwusd.org

Q: Are there expectations for teachers regarding communication response time, accessibility to students for questions?

A: Teachers should be responding to your contact within 24 hours during school hours.

Q: Will special education services continue through distance learning opportunities?

A: If you have a child with an IEP, you will be hearing from your child's special education teacher or case manager this week or next to address how your child's IEP learning goals will be addressed.

Q: What if our family needs help with school supplies or access to technology?

A: As we move toward distance learning, the school will be confirming the level of technology and school supply needs of families and responding accordingly with support. If you have further questions, please email your principal.

Patrick Eagle, principal San Miguel Elementary peagle@mwusd.org
Emily Todd, principal Riebli Elementary etodd@mwusd.org,
Tracy Kendall, principal Mark West Elementary tkendall@mwusd.org
Michelle Franci, Principal Mark West Charter School mfranci@mwusd.org

In addition, please note the following offerings of FREE wifi:

1. Comcast/Xfinity has offered free connectivity to low income families with students during school closures. The contact number is 1-800-934-6489
2. [Sonic: 3 Month Free Internet Access \(new customers\)](#) or call 1-888-766-4233



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Q: What will be done about missed school days?

A: The California Department of Education will provide guidance to the Sonoma County Office of Education and School Districts with respect to the missed days of schools.

Q: Has our "shelter in place" order for Sonoma County extended our suspension of classes through April 7?

A: Yes. Also, since the Governor has declared a "shelter in place" for California, there will be more updates coming.

Q: How will classrooms be cleaned?

A: All classrooms will be cleaned in accordance with the Department of Health Standards.

Q: Will there be summer school for Mark West District Students?

A: The California Department of Education will provide guidance to the county office of education and school districts with respect to summer school.